

Client Services

Material Aid - Shire of Yarra Ranges

As details of services listed may vary from time to time it is recommended that you call before visiting.

Lilydale Community Information Centre:

Eligibility: Living in the 3116, 3137(except Kilsyth Sth), 3138, 3139, 3140, 3765, 3766, 3767, 3770, 3788, 3793, 3795, 3796, and at intervals of 3 months.
Phone: 9735 1311
Address: 214 Main St, Lilydale (cnr Clarke St.)
Hours: 10-3pm Mon-Fri.
Service: Food vouchers, food hampers, information and referrals, legal advice.

Anglicare Family Services Yarra Ranges:

Eligibility: Families that are residents of Old Shire Lilydale.
Phone: 9735 4188
Address: 47-51 Castella st, Lilydale.
Hours: Food relief 9:30 – 3:30pm Mon-Fri, Office hours 9-5pm.
Service: Foster care, homeless support, disability, counselling, anger management, youth support, and many new programs, ring for other support.

St Vincent de Paul Lilydale:

Eligibility: Living in the Lilydale area. Clients are assessed by attending three interviews.
Phone: 9735 4916
Address: 250 Main St, Lilydale.
Hours: 9-4pm Mon-Fri, 10-1:30pm Sat
Service: Second hand clothing, furniture, food hampers.

St Vincent de Paul Warburton:

Eligibility: Living in Warburton, Millgrove, Yarra Junction, Powel Town, Launching Place, McKenzies Creek. Clients are assessed by attending three interviews.
Phone: 5966 2036
Address: 3379 Warburton Hwy (on left as coming into town)
Hours: 9-4pm Mon-Fri, 10-1:30pm Sat
Service: Second hand clothing, furniture, food hampers, books, food vouchers, bus tickets, petrol vouchers, assistance with bills.

Valley Christian Fellowship Woori Yallock:

Eligibility: Resident of Woori Yallock & District.
Phone: 5961 5532
Address: 10 Lyster Rd, Woori Yallock.
Hours: 9-12pm Mon - Fri
Service: Food parcels and financial counselling ring Thu/Fri. Looking to expand services.

Lilydale Community Church (Vineyard):

Eligibility: Shire of Lilydale.
Phone: 9739 7945
Address: 60 Cavehill Rd, Lilydale.
Hours: 1-5pm Wed, 1-3pm Fri.
Service: Free meal Wed evening, food parcels and general assistance.

Love in the Name of Christ (LINC):

Eligibility: Those living in the Warburton Highway Yarra Valley area.
Phone: 5967 2119
Email: linc.yarravalley@gmail.com
Address: Front left of council offices in Yarra Junction opp Library
Hours: Mon, Tues and Thurs 10am-1pm
Service: Emergency relief and crisis support in the form of referrals, food and bill help.

Salvation Army- Mooroolbark:

Eligibility: Mooroolbark residents.
Phone: 9727 4777
Hours: Mon, Wed, Fri 1-3pm
Service: Clothing, Furniture, House Ware.

Ranges Community Health Services:

Eligibility: Residents of Dandenong Ranges.
Phone: 9739 4577 & Lilydale Office 9739 4577
Address: 1624 Burwood Hwy, Belgrave (near Cameo theatre in Main Street)
Hours: 8:30 – 5pm Mon - Fri
Service: Regularly new services, classes, etc. Please call for services. Some services that are offered: Community information & referral, no interest loans, health services free to 12-28 year olds includes doctors, health nurse, dental, counsellors, occupational therapy, podiatry, physio.
Website: www.rangeschs.org.au

Healesville Inter Church Community Care:

Eligibility: Yarra Glen District
Phone: 5965 3525 – To make an appointment
5965 3529 – General Enquiries & Emergency relief assistance
Address: Community Annex, 231 Maroondah Hwy, Healsville
Hours: Mon – Thur 9:30 – 3:30 By appointment only Fridays 9:30 – 12:30
Service: General Emergency relief, food parcels, food vouchers, MET travel tickets, chemist expenses, clothing, shoes, emergency transport.

Salvation Army (Mooroolbark):

Eligibility: Call & check if client resides in correct postcode.
Phone: 9727 4777
Address: 88 Brice Ave Mooroolbark
Hours: Mon 10am-2:30pm Wed 1pm – 3pm
Service: Food Vouchers, Food parcels, Telstra Bills, Clothing Vouchers

Anglicare Family Services- Yarra Ranges:

Eligibility: Residents of Lilydale
Phone: 9735 4188
Address: 47-51 Castella St, Lilydale
Hours: 9.30am-3.00pm Mon-Fri for material aid
Service: Material aid, Financial Counselling
Programs includes Family support service, Counselling, Drug and Alcohol, Men's violence and kids in care.

Dandenong Ranges Emergency Relief Service Inc.:

Eligibility: Residents of Dandenong Ranges
Phone: 9754 7777
Address: 1632 Burwood Highway, Belgrave
Hours: 9am-12.30pm Mon-Fri
Service: Emergency Aid such as met cards, payment of small essential bills, repairs / replacement of household goods, food vouchers, clothing, payment of prescriptions.