

UnitingCare
Harrison Community Services:
Annual Report
2007-2008



**Gifford Arts Artist:
Hugh Berry**



**Harrison
Community
Services**



Mission Statement:

UnitingCare Harrison Community Services
assists people to take charge of their own lives.

Vision statement

UnitingCare Harrison Community Services will be an influential leader in the provision of housing and community services for people in need.

Our vibrant and committed team of staff and volunteers will strive to provide services of the highest quality so as to enable people to be in charge of their own lives.

Harrison will have productive relationships with the church, other service providers, government, corporate entities and philanthropic organisations.

Harrison's innovative spirit will support its participation in socially responsible commercial ventures for the purpose of continually improving the quality and quantity of its housing and community services.

Our work will be inspired by our Christian foundations and our membership of the UnitingCare Vic/Tas Network.

Values

Hope - we believe people have the capacity for positive change.

Excellence - we are responsible managers of all our resources striving for the best in everything we do.

Compassion - we listen and work together to find solutions regardless of a person's background, ability or circumstances.

Integrity - we act ethically at all times.

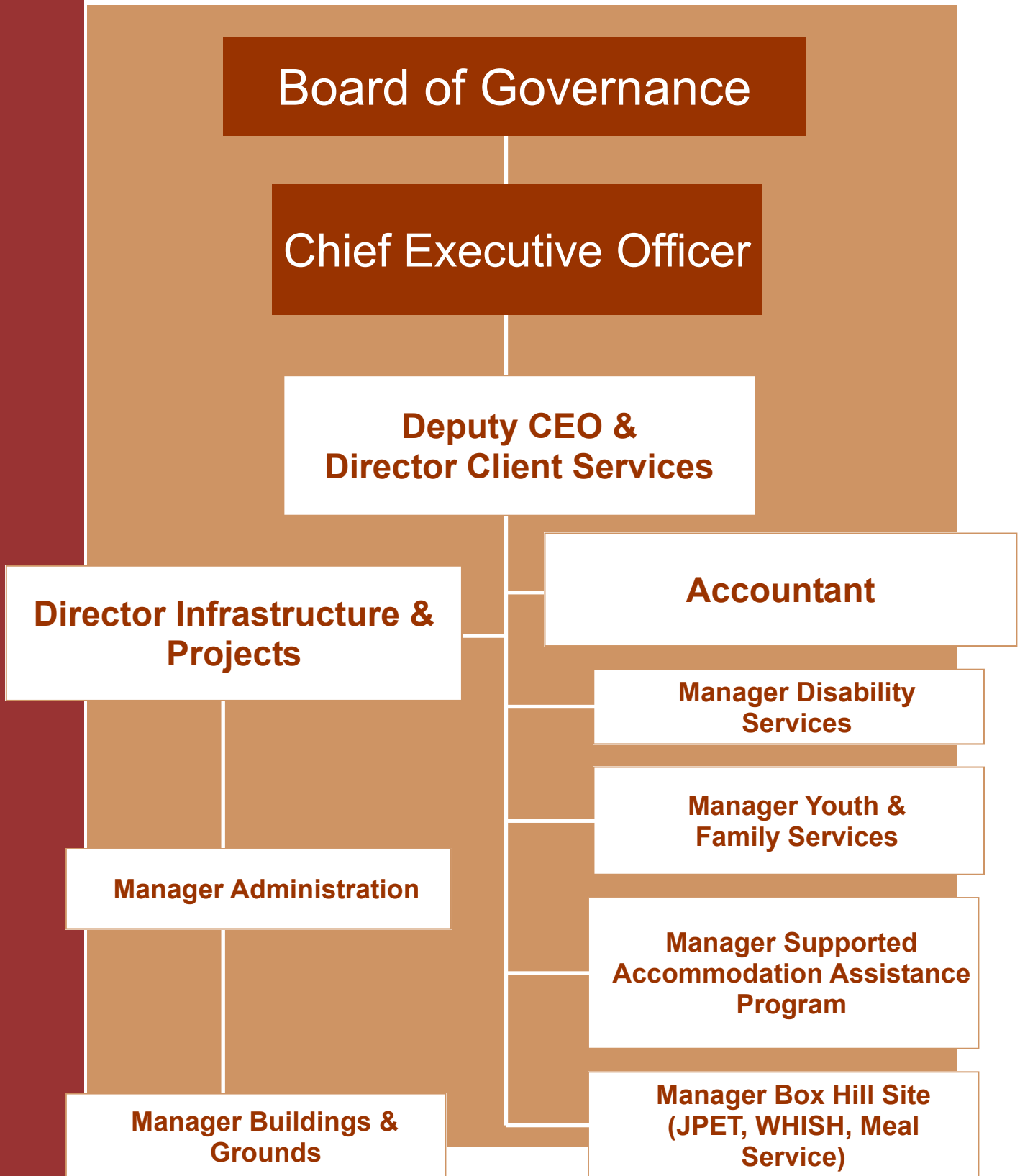
Equity - we stand for justice and a fair go for all people.



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Agency Structure



Board of Governance



Rev Ron Townsend **Chairperson**

Chaplaincy Coordinator & Head of the Faculty of Religious Education, Methodist Ladies College; Bachelor of Arts; Bachelor of Divinity; Diploma of Education.

Extensive experience in youth work, education and chaplaincy. Wide experience in the welfare field.

Joined the board 1998.



Pam Young **Minute Secretary**

CEO East Burwood Counseling Service; Bachelor of Social Work.

Extensive welfare experience in child, family, disability and aged care.

Joined the board 2001.



Roger Gough **CEO**

Extensive experience in corporate management positions. Managed own importing company. Extensive experience in management training. Runner-Up: Equity Trustees' CEO Innovations Award 2003.

Joined Harrison as a volunteer 1989; joined the board 1991.



Marika Hubble-Mariott

Bachelor of Jurisprudence & Bachelor of Laws (Hons.); partner in the Commercial Litigation Department at city law firm Russell Kennedy.

Extensive experience in a wide variety of Court and Tribunal jurisdictions.

Joined the board 2007.



Amanda Robertson **Deputy Chairperson**

Director Human Resources Projects, Human Resources Division, Monash University; Bachelor of Laws; Bachelor of Economics; Master of Industrial Relations & Employment Law.

Extensive experience as a lawyer for a major city law firm and as a management consultant.

Joined the board 2001.
Resigned March 2008



Aidan Wright

Builder, operating own business for 19 years; 26 years experience in real estate. Past board member of UnitingCare independent living units in Ivanhoe. Able to provide input as a local Uniting Church member and Church Council Member as well as over 30 years background in Independent Living Unit management.

Joined the board 2006.



Bator Martonyi **Treasurer**

Taxation & Business Services Manager, Bentleys MRI Melbourne Pty. Ltd.; Bachelor of Business, Accountancy.

Extensive experience advising a broad range of business owners and individuals in income tax related areas including providing assistance in all compliance related issues.

Joined the board 1999.



Alex McWilliams

Assisting the MS Society with the volunteer program; retired welfare officer. Former adviser to the social welfare and human services department of the Victorian Government; extensive experience at Harrison prior to retirement in 2001.

Involved with Harrison since 1965.
Joined the board 2002.



David Baxter

Currently assisting in the planning of a program development initiative.

Retired juvenile justice worker after 27 years of service. In the last 3 years, David has been involved in support programs at schools in the local community and as a volunteer with the Asylum Seeker Resource Centre. Long history as a lay preacher.

Joined the board 2006.



James Downing

Bachelor of Business; Master of Corporate Law; Fellow of CPA Australia. James is a senior executive in the finance industry with over 28 years experience. He has extensive experience in Financial Management, Change Management and Risk Management.

Joined the board 2006.

Chairperson's Report



Ron Townsend

The past year has seen incredible progress and success in the work of Harrison Community Services.

When I survey the work of the agency I am reminded of the words of Christ, when he commended the work of the 'righteous' for reaching out to the needy:

'I was hungry and you gave me food, I was thirsty and you gave me something to drink, I was a stranger and you welcomed me, I was naked and you gave me clothing, I was sick and you took care of me, I was in prison and you visited me.'

The above quote, from Matthew's Gospel (from 25:31-46) does not make it entirely clear, that the 'righteous' go about their work in an unobtrusive, workmanlike manner, demonstrating respect to all in the course of their work, and for the most part are oblivious to the 'good works' they are engaged in.

In the following letter (reflecting on Harrison' year's events of 2007/8), time and again you will see the actual outworking of this Biblical commendation evident in the work of the Agency.

This year, (including Board activities, July 2007-June 2008) the Agency has once again improved its position on all 'fronts,' namely, strategic planning, financial management, good governance, quality assurance and the fulfilment of its mission as a welfare 'arm' of the Uniting Church.

Harrison continued to address the needs of disadvantaged people by maintaining its range of services and establishing new programs such as *Stronger Families In Our Communities* funded by the Federal Government and the Baker Trust, and *Support for Younger People That Really Counts* funded by the State Government. This strong service delivery continues to be supported by key strategic partnerships within the service sector, the Church, government at all levels and philanthropic bodies.

The year began with a Board Retreat in July where the Board reviewed the Strategic Plan in the light of presentations made by Senior Management on client services, rising rental prices and shrinking stock in social housing. In response, the Board revisited and revised the Vision & Strategic Plan and adopted a more direct Mission Statement. (See below)

The Board and the Agency have more than one way of maintaining its (high!) 'standards!' Harrison is accredited by the Quality Improvement Council of Australia under a three-year review cycle and we successfully passed our second formal review, in October, 2007. In June 2008 we were accredited by the State Government under its new Homelessness Assistance Service Standards.

The involvement of the Agency and its Board in the area of Social Welfare, can literally be a 'risky business.' To that end, the Board established its own Risk Management Committee in order to strengthen its risk management capability. It is chaired by James Downing and is working well.

The housing of the homeless continues to be a matter of huge concern in the community at large. Harrison is deeply involved in this area of care. During the coming year we are planning to make real and practical contributions to easing the shortage of social housing; through the Gifford Village project, the building of three 2-bedroom units in Boronia, and a range of planned developments in a number of the Independent

Living Unit facilities. This is an extremely exciting part of the Agency's current work.

Harrison has always been in the business of optimising its efforts by maximising its available resources for its welfare programs. Thus, we are now also looking at innovative ways of reducing our dependence on government funding through the establishment of fee-for-service business partnerships with other agencies.

Now I have a number of things I would like to comment on in regard to personal aspects of the Board.

We were sad to accept the resignation early in 2008 of Amanda Robertson. Amanda was expecting the birth of her second child and felt it was time to conclude her time on the Board. Amanda had been on the Board since 2001, in which time she provided invaluable support and advice, particularly with her deep legal expertise, especially in the area of governance. We wish her well!

Also a word of congratulations to Marika Hubble-Marriott is in order; Marika produced a beautiful baby. To that end Marika is taking a year's maternity leave from the Board and will rejoin the Board in the first half of 2009.

Thanks to the Executive Committee for their support of the Chair; to Bator Martonyi, our Treasurer for his ongoing commitment and skill in 'keeping the books' and the Finance Committee whose work now sees Harrison in its strongest financial position ever; to the Risk Management Committee headed up by our new Deputy Chairperson James Downing; to Pam Williams for her dedication as the Secretary to the Board and for her accurate and detailed keeping and production of the Minutes and to all other members of the Board for their ongoing strong commitment to the agency. It has been a good year and it is a wonderful group with which to work.

Finally, a very special thanks to Roger Gough, his management team, including our new Deputy CEO, Stephanie Webber and to all the staff, without whom the wonderful work of Harrison would not happen. I am also very grateful for the support and advice I have received from Stephen McGarry throughout the year.

Without the ongoing commitment of our numerous volunteers the agency would be a much impoverished organisation. Thank you to one and all!

I thank the Board for their confidence in me and support of me as their Chairperson and keenly anticipate the exciting developments of next year and the years to come!

Treasurer's Report



**Bator
Martonyi**

The financial report for UnitingCare Harrison Community Services for the year ended 2008 indicates the following results from all activities.

	2008	2007
Surplus (loss) on operating activities	(314,996)	(234,908)
Surplus (loss) on non-operating activities	316,256	276,458
Total Surplus (loss) from all activities	\$1,260	\$41,550

Contained within the Income Statement of this report, you will note that income from operating activities recorded a 27.4% increase during the year of \$1,005,387, while expenses have increased by 27.8% or \$1,085,475. Non-operating activities on the other hand have recorded a 12.8% increase in income of \$47,113 while expenses have increased by 7.9% or \$7,315.

This year as in past years, these results indicate the core activities of Harrison are required to be significantly supported by its non-core activities to ensure ongoing programs are satisfactorily maintained. It is important to note government contributions to the various programs for the year have increased by 25.9% or \$751,684. This has however been more than offset by an increase in employee benefit expenses of \$537,027 or 19.6% together with a significant increase in purchased services of \$547,738 (2007 \$80,214).

The various programs maintained by Harrison continue to record relatively predictable results with at least one-half of the total programs recording losses for the year. Harrison is fortunately placed in the position of being able to maintain these programs through revenue received from non-operating activities. It is also worth noting that Harrison has considerable cash reserves and these can be called upon to support the ongoing work of these programs if required.

Interest received from bank deposits amounted to \$172,824, (\$174,242 for 2007) and net revenue from opportunity shops amounting to \$72,681 (\$71,978 for 2007) provides much needed support to the agency's various programs. Gifts and donations received \$49,914 (\$37,929 for 2007) from individuals and philanthropic trusts also continue to provide invaluable assistance to the agency.

Total revenue has grown from \$4,033,670 (2007) to \$5,086,170 for the 2008 year. As Harrison continues with its significant involvement in housing and independent living units, it is expected that its income from this area will continue to also grow rapidly. Government contributions alone have not been able to keep Harrison's core activities maintained at sustainable levels and therefore it has for many years had to plan for ways this could be achieved. Traditionally, opportunity shops and donations have been the primary sources of such funds. This has now reached the position where these sources of funds may not be enough and therefore, the agency will continually need to explore other ways of raising income.

Chief Executive Officer's Report



**Roger
Gough**

Onward and Upward

Yet another year of growth in welfare services and housing, hardly time to reflect but constantly looking for better ways to support our clients, residents and staff. This has been the pattern for this year's work.

The number of people presenting to the agency who have never sought welfare services continues to increase. Some people have been renting for years but now find themselves evicted as their landlords seek higher rents.

The huge challenge for all agencies is to find accommodation options for people; this is a difficult and stressful business. Our staff often experience the brunt of angry and frustrated people who simply fail to understand why we cannot immediately provide accommodation for them and their family.

Of course we do our best and regularly pay for people to stay in a motel for lengthy periods while we endeavour to find affordable accommodation. With this constant pressure for additional accommodation, I ask that any congregation that has a spare manse and is willing to use it for homeless people, to please give me a call.

UnitingCare Victoria is currently applying for registration to become a Housing Association so that affordable housing can be built on spare church land. Under this current scheme the government provides 75% of the cost of building while the agency provides the rest. We believe this is an excellent initiative and will form a part of Harrison's housing initiatives in the future.

We are also looking at other innovative ways to address the housing shortage, particularly for people 55 years and older. We are working in partnership with congregations regarding the redevelopment of their properties to include housing options. Under this scheme Harrison enters a partnership agreement with the congregation whereby the agency covers any potential loss of income the congregation receives from the site (for hiring out halls etc.) and in return, Harrison uses the property to provide social housing. We are currently exploring this opportunity with a number of congregations.

Since taking over responsibility for managing the UnitingCare Independent Living Units 2 years ago, we have renovated approximately 60 units and completed the refurbishment of Crawford Court, a 40 bed affordable housing complex in South Melbourne. We have plans in place for the total redevelopment of Independent Living Units (ILUs) located in Ivanhoe. This multi-million dollar project will incorporate approximately 60 apartments plus a community centre, commercial office space and retail outlets. In order for Harrison to fund this and other projects we are factoring in a commercial return and selling some of the occupancy rights at market price while subsidising the rest. In this way we can afford to build more facilities.

We are very keen on the "Apartments for Life" concept developed in the Netherlands and are incorporating this concept where possible as we renovate or redevelop the ILUs.

Other projects at hand include the development of Gifford Village, located at North Croydon. We are now moving past the consultation and concept stage and, with the support of the congregation, are working on the final plans to take to the Maroondah Council.

Narcissus Avenue in Boronia is a project where we intend to replace the current old house with three 2 bedroom units. We hope to complete this project in the next 4 months.

Harrison now has the ability to plan, develop, manage and maintain property for those people in need. If we are given permission to develop Independent Living Units and social housing on congregational property we hope we will be in a position to contribute substantial money back to the Church for its wider mission.

We know that to fully achieve our ambitious goals we must become professional corporate managers while retaining our mission focus. To this end the Board has endorsed the appointment of Stephanie Webber as Deputy CEO to manage the day to day activities of the agency while I concentrate my energies on housing projects. Further to this we are again looking at our structure and establishing four general management positions to replace the two director positions. The general managers for disability and aging, homelessness, youth and families and housing and business services will manage their portfolios and report to the Deputy CEO.

Each area has the potential to provide a more professional positive outcome for both residents and clients. We have high expectations of the people who will manage these businesses and will develop a mission, vision and values statement for each and set objectives that the GMs will be measured against.

None of the above could be possible without the continuing loyalty, support, encouragement and willingness to "have a go" by the staff of Uniting Church Synod of Vic/Tas, UnitingCare Vic/Tas, Harrison's Board of Governance, and the management, volunteers and staff of Harrison. Together we have saved many lives and helped people to live better lives. We can and will do more in the future.

Thank you one and all for your continuing commitment.

Deputy Chief Executive Officer



**Stephanie
Webber**

Another year has flown by with many changes and some consolidation. The area of community services seems to be continually changing and challenging and the work load never ending. Perhaps that is why I have continued to stay involved with Harrison and have now been working for this organisation for over 18 years.

This past year has been one of building partnerships and working on existing partnerships with the aim of improving service delivery to clients. Creating Connections which is a youth focused program in which Harrison is the lead agency, has partnerships with Anchor Community Care, Eastcare Housing, Family Access Network Inc. and Wesley Housing and Support Services and has been attempting to provide seamless services to young people across the Eastern Region. The Managers of each of these agencies meet on a monthly basis to discuss issues and build strong working relationships. The practitioners of these programs also meet on a 6 weekly basis to discuss program issues. Many issues have been raised and discussed over the 12 month period and it creates a good forum for identifying service gaps and highlighting areas of concern to the Department of Human Services' attention.

Harrison has also continued to have a strong working relationship with Wesley Housing and Support and has written joint submissions for funding over the past 12 months. Although we have not been successful this year in obtaining joint funding the process encourages the partnership and again builds on strong relationships.

Harrison was successful in obtaining interim funding for a youth program based in the Shire of Yarra Ranges. It is called "Support for Young People that Really Counts". Part of the role has been community development and the other part is supporting 6 young homeless people. The program aims to link young people back into employment or education, using local communities to support them. The coming year will see 2 facilities built to support this model.

I have been involved with the Knox Council on their Affordable Housing Committee over the past 12 months and this has been a rewarding process. Harrison has plans to build 3 units in the City of Knox in the next few months and the Council has been very supportive of our building efforts. This housing will be for people who are economically disadvantaged. This is Harrison's first attempt at responding to the housing crisis and I hope that we will be able to expand this part of the service as the agency becomes more proficient in property development.

My role has expanded over the past 12 months which has meant planning the expansion of the management team. This plan will be addressed in the coming financial year along with a small increase in salaries to encourage staff retention. It has been difficult to attract and retain staff as the funding for positions in the homelessness field is quite poor. The agency is hoping that our move into property management and into software development will provide a separate funding source. One of the projects that Harrison Consulting is developing is a Client Information System. This is a new data system which will collect client information and provide the agency with much needed data in relation to clients accessing this service. Having this data will also assist us in applying for future funding.

I again take this opportunity to thank all the staff who have worked tirelessly throughout the past year to provide our clients with a quality service. I also want to thank the Team Managers who have displayed a high commitment to quality assurance in both supporting their teams and developing their programs which in turn creates quality service provision. I hope the coming financial year will continue to build on this basis.

Director Projects & Infrastructure Report



**Stephen
McGarry**

The rapid expansion of the agency's infrastructure in the past four years has continued in 2007 and 2008. Our efforts are guided by the goals nominated by the Board in the 2007-2011 Strategic Plan, specifically regarding Housing, Socially Responsible Ventures and Infrastructure.

The lack of affordable housing in Melbourne has been well documented in the media and Harrison is responding through a commitment to long-term housing development and tenancy management. Harrison now supports 220 housing tenancies and manages over 30 properties in Metropolitan Melbourne. Much of this development involves 'Partnerships In Mission' with local Uniting Church congregations whereby Harrison and local Uniting Church members work together to meet this need.

In this reporting period we completed more than \$1m of renovations at the 40-unit independent living facility at Crawford Court. In addition, more than 60 units throughout the eight Independent Living Unit facilities (ILUs) in Melbourne were renovated in the past two years. This work has been coordinated by various members of both the Building & Grounds and the Administration teams.

This year we were awarded a grant from Sustainability Victoria for a 3-year action-research project linking sustainability principles with the public policy of 'aging-in-place'. We will work with residents and other stakeholders in city and country ILUs owned by the Uniting Church. The project will strengthen current sustainability practices, engage residents in new initiatives and share what will be learned with the broader community.

The expanding property portfolio requires increasing vigilance to ensure compliance with relevant legislation and regulation. I am grateful to the members of the Building & Grounds team for their assistance in this.

The year ahead will see further expansion of the office area at Knox and as well as significant planning, consultation and development work to increase our stock of social housing. We are also preparing to establish a range of business support services to offer other agencies, particularly in the area of information technology. We hope these ventures will provide a recurrent income stream to support our client services program.

I take this opportunities to thank the managers and staff of the Administration & Housing and Buildings & Grounds teams for all their work and dedication over the past year.

Continuous Quality Improvement Report

Continuous Quality Improvement Report

Harrison is accredited through Quality Improvement & Community Services Accreditation (QICSA) Inc., under licence from Quality Improvement Council (Aust). The accreditation process is a 3-year cycle and we successfully passed our second formal review, following a three day visit by QICSA in October 2007. While maintaining our accreditation status is obviously important, as much as possible we try to think of it as a by-product of the really significant endeavour: continuously improving the quality of our service delivery and the systems that support our mission.

The system for continuous quality improvement (CQI) is embedded throughout the agency. It is part of all teams' Meeting Agenda, guided by the CQI Committee meeting monthly and comprising elected staff representatives. In this way, we endeavour to bring all aspects of the agency under scrutiny to find better ways to do our tasks. And, as the committee members know, even the processes of CQI are subject to CQI.

In 2006, the Victorian Government announced that all organisations receiving public money for provision of homelessness support services would be required to meet its 19 Homelessness Assistance Service Standards (HASS). Harrison committed to be part of the first round of accreditation under HASS, including volunteering to be part of a HASS pilot review in January, 2008. Managers and staff worked very hard and made a contribution to the wider sector by delivering the pilot review on time. The hard work continued between January and June to prepare the agency for a successful, full review, on June 27.

Harrison believes in the value of CQI for the protection of its Mission to people in need and reinforced that value by freeing 2 senior managers to train as QICSA Reviewers in 2008.

On behalf of the CQI Committee I take this opportunity to thank all the staff for their new ideas for quality and innovation in our work – particularly for the staff who undertook the extra work this year in order to meet the HASS accreditation.

Stephen McGarry
Chairperson,
CQI Committee.





Families, Single Adult and Multicultural Supported Accommodation and Assistance Program (SAAP) Program

Program Aims

The Program provides transitional and outreach support to families, single adults in the Eastern suburbs of Melbourne who are homeless or at risk of homelessness.

Sharon Wolstenholme The aim of the program is to support families to access and maintain housing while addressing support needs which resulted in homelessness. The program is for people from all ethnic, cultural or religious backgrounds.

Catchment

The program's catchment area includes the Shires of Yarra Ranges, Knox, Maroondah, Monash and Boroondara.

Program Targets

Family and Single Adult SAAP Program: 240

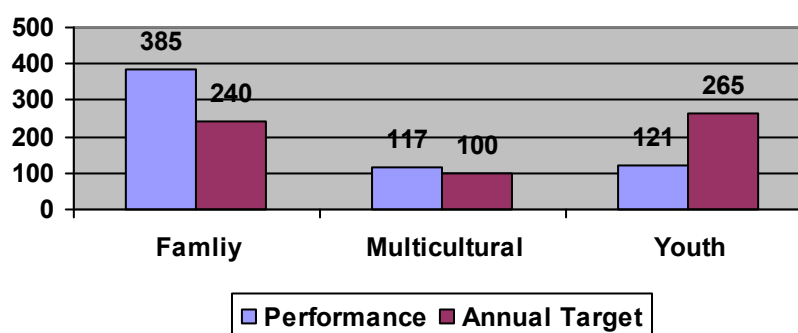
Multicultural SAAP Program: 100

Total number of clients supported for 07 - 08: 435

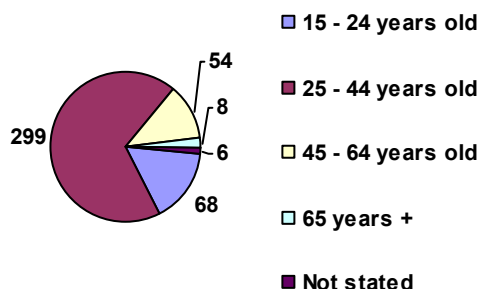
Support

SAAP support workers have continued over the last 12 months to promote self-reliance and independence of clients through providing support to access affordable housing, employment, education, daily living & parenting skills, linking with specialist supports and the local community.

SAAP & Intake Performance Target 2007-2008



Number of clients supported by age grouping



Housing situation of Clients

(Full list not published)

On Arrival

Sleeping rough 4.8%
 Private rental 27.5%
 Public housing 4.2%
 Rent free accommodation 8.6%
 Boarding 15%

On Closure

Sleeping rough .7%
 Private rental 22.2%
 Public housing 14.3%
 Rent free accommodation 3.7%
 Boarding 9.9%

Events/ activities over last 12 months

Homelessness Assistance Service Standards (HASS)

Since the beginning of 2008 SAAP staff have been working diligently to ensure that the Agency meets the Homelessness Assistance Service Standards (HASS) set out by the Department of Human Services.

In June QICSA Accreditors visited the Agency and the SAAP program was approved as having met all the standards. While having met the standards, the process allowed SAAP staff to question work practices and identify areas for improvement.

Green Paper – Which Way Home?

Agency staff have been involved in the consultation process around the Australian Government's Green Paper – Which Way Home? that seeks to reform the current SAAP program. Staff have provided feedback to peak bodies via surveys and attendance at local, regional and interstate forums.

The White Paper is due for completion in October and may or may not change the provision of services to clients.

Staffing

The last 12 months have seen an unprecedented high turn over of staff within the Program. The turnover reflects the frustration of the current housing crisis with limited housing exit options for clients along with the lack of government funding to appropriately remunerate skilled staff.

Manager Genesis Disability Services Report



Jenny Tomlin

The Genesis Disability Programs have again explored new initiatives, adapted to changing circumstances and supported the client group to maximize their potential for personal growth and skill development. The Knox based disability team relocated offices during the year and are sharing space with the Youth SAAP Team, Youth Creating Connections Team, JPET and the SFYPTRC Project Worker. A Team Planning Day was held during March where the teams developed projects to investigate how we could all work together to share skills, experiences, knowledge, resources and support our clients with a more holistic approach.

Community Support Program (CSP)

The CSP assists adults with an intellectual disability to develop independent living skills where they are currently living or as tenants of the Harrison Recycled Manse Program. Skill development activities are individually designed to support people to achieve their chosen goals. The program aims to provide each participant with opportunities to increase independent living skills within a local community environment, be supported and encouraged to develop and access community networks, develop interpersonal, communication and problem solving skills, experience living in a shared household and take responsibility for decision making and life choices.

This financial year the CSP Team achieved:

Establishment of a Family Support Group

Forum for families to support each other through their experiences, sent out expression of interest to approximately 40 families, 70%-80% responded with positive interest to establish group and progress activities associated with the group.

Genesis Information Sessions

Developed power point presentation for group information sessions regarding the Genesis programs. The presentation is aimed at Case Managers, family members and advocates of adults with a disability to inform them of the program philosophy, roles and responsibilities of staff.

Shared clients

CSP support staff have worked in consultation with the Creating Connections Youth Team to provide cross program support to shared clients residing in share properties.

Person Centered Planning

All staff have completed 2 days of training relating to Person Centered Thinking focused around planning and goal setting for people with disabilities. The initiative was funded via DHS within the Eastern Region.

Individual Development Program (IDP)

The IDP supports adults with a disability to develop independent living skills while residing in a 5 bedroom house located in Blackburn North. The program aims to provide each participant with opportunities to: increase independent living skills within a local community environment; be supported and encouraged to develop and access community networks; develop interpersonal, communication and problem solving skills; experience living in a shared household; and take responsibility for decision-making and life choices. Each resident lives in the house for 20 weeks.

Achievements during the financial year have included:

Program offered over 2 locations

Blackburn and Croydon. The Croydon site has approximately 20 hours staff support per week and is home to four residents at any time.

A new Lead Tenant was appointed to the program after a 3 month vacancy. The Lead Tenant has enthusiastically embraced her role and is an active sharing member of the household.

Person Centered Planning

All staff have completed 2 days of training relating to Person Centered Thinking focused around planning and goal setting for people with disabilities. The initiative was funded via DHS within the Eastern Region.

Day Program

The Day program provides adults who have a disability with ongoing developmental support, skills training in daily living activities, community access, numeracy/literacy and personal interactions/social skills. 2 full time and 1 part time staff provide activities within the day program setting and within the local community. These activities encompass shopping, cooking, pampering, newsletter production, computers, cleaning, swimming, music, sports, drama, banking, newspaper delivery.

Achievements during the financial year have included:

Changing Days Initiative

Successful DHS application to fund joint initiative with three other disability providers within the City of Whitehorse. Outcomes include drama activities provided through Rah Rah Theatre Productions, Communication Program for Neighbourhood Houses to support people with complex communication needs, exploring volunteer activities for people with disabilities within Neighbourhood Houses.

Combined weekly sports sessions with clients from another disability day program provider at a local venue.

Planning for the Future

Undertaking a review process with an external consultancy service with the purpose of achieving a range of options for the future Day Program service that Harrison can consider in terms of the best outcomes for key stakeholders and the organisation.

Person Centered Planning

All staff have completed 2 days of training relating to Person Centered Thinking focused around planning and goal setting for people with disabilities. The initiative was funded via DHS within the Eastern Region.

Gifford Arts

The Gifford Arts Project is a weekly visual arts program conducted from the Uniting Church Hall at Croydon North. It is a partnership project between Croydon North Uniting Church and Harrison Community Services and is open to people with disabilities and people from the local community who have a demonstrated interest in the visual arts. The Gifford Village Arts group provides an environment of inspiration, challenge and camaraderie between the participants of the program.

Having commenced in July 2006, the project focuses on art as a personal and cultural expression. The group held their first official exhibition in June 2007 at Chapel on Station Gallery in Box Hill. Resident artist, Artur, teaches up to 20 participants each week and acts as an enthusiastic and supportive mentor, while his dog, Toscha, provides her unique style of encouragement with a wagging tail.

A collection of the works produced in late 2007 was displayed at the last Annual Reporting Meeting in November at the Heathmont Uniting Church for staff, volunteers and supporters of Harrison Community Services to enjoy and peruse.

One piece of art was selected and presented to a retiring / outgoing Board Member who was delighted to receive this very special memento.

Manager Disability Support Program Report

Participants of Gifford Arts from Wesley Mission Day Program had some of their art displayed at a Community Arts Space in Mount Evelyn in May 2008. One of the artists sold one of her pieces at this exhibition.

The group continues to grow and evolve with further exciting projects planned for the next 12 months including the production of a calendar.

Youth Homelessness Service Coordination Project

Creating Connections, Youth Homelessness Action Plan (YHAP) Stage 2: 2006-2010 describes the Victorian Government's plan to better meet the current and future needs of homeless young people by building on the achievements of the Youth Homelessness Action Plan Stage 1 (YHAP1). Youth Homelessness Service Coordination Projects are funded in each DHS region. They provide the homelessness and broader service sector with the opportunity to enhance the delivery of existing support services by developing a regional integrated service co-ordination model for homeless young people and those at risk.

The Youth Homelessness Service Coordination Project involves mapping the youth and homelessness service sector, referral pathways, current partnerships, key stakeholders and the issues experienced by homeless young people. A regional profile developed to inform the project includes demographic information such as the youth and Indigenous population, levels of disengagement from education and employment, levels of disadvantage and country of birth.

An Advisory Group has been established to steer the project and includes representatives from homelessness services, mental health, education and employment, drug and alcohol services, Victoria Police, health services, local government, domestic violence, support services and DHS. The role of the Advisory Group is to:

- Analyse the youth service system
- Identify the key issues for young people in the Eastern Metropolitan Region (EMR)
- Identify examples of good practice
- Strengthen regional networks and partnerships
- Participate in the development of new and innovative service models
- Develop an agreed set of recommendations for a regional service coordination model and change management strategy.

It is anticipated that the recommendations proposed by the EMR Youth Advisory Group and stakeholders will enhance the EMR youth service system so that it responds to the needs of young people who are homeless or at risk of homelessness in a more coordinated and holistic manner.

Support For Young People That Really Counts Project

April - June 30 2008

The aim of the Support for Young People that Really Counts (SFYPTRC) model is to deliver early intervention services that move young people aged 15-25 years towards independent living rather than drifting into long term homelessness.

Harrison has interim project management of this initiative and is currently supporting 4 young people residing in a property at Kilsyth. One tenant vacated recently after using her time at Kilsyth to re-structure and find private rental. All of the tenants have been actively involved in developing their individual plans and have successfully been able to maintain schooling, access training or gain employment tying in with our objective to implement a youth specific tenancy program that prepares young people to manage an independent tenancy.

Incorporating a community capacity building focus within this project, the project worker has identified and met with numerous key stakeholders, chamber of commerce members and local government in order to build and develop lasting relationships within local community. These stakeholders have a vested interest in supporting the client group that are involved with the Support For Young People That Counts Project and youth generally with in the Shire of the Yarra Ranges.

By providing a holistic support system that includes exploring education, employment & training options this model intends to support its clients to 'break the cycle' regarding their continuous experience with primary homelessness, consequently creating a stable 'home' where they can make the longer term changes required to support identified goals and aspirations.

Creating Connections

This year the Life Skills Workers have undergone many changes, the biggest being the partnerships developed with the Youth SAAP and Genesis programs which have provided the chance to develop relationships and to work more closely with both of these programs to the benefit of a more holistic response to client need.

Over the past 12 months the Life Skills Workers have been extremely busy presenting the Creating Connections program to network meetings and agencies along side Anchor, Family Access Network, Wesley and Salvation Army Eastcare, which resulted in an increase of referrals to the Life and Living Skills Program and very busy staff with full case loads.

A number of service provider partnerships have been and continue to be established via the Life Skills team. Relationships have been built with mental health services, drug and alcohol services, employment programs and case management services. The team was provided with the chance to participate in Cultural Respect Training and learnt a great deal regarding working with Indigenous communities.

The Creating Connections team have been extremely active in planning for their Creating Connections Youth Celebration Day to be held in April 2009. The team were very fortunate to be approved funding by Maroondah Council to assist with the event.

Youth SAAP

The youth program supports clients aged 15-25 years within lead tenant model accommodation and 17 independent youth share transitional properties as well as providing outreach support. The SAAP youth program met annual client targets through the work of 3.5 staff (265 clients). Harrison operates 2 lead tenant properties, one of which is currently being utilised as a "Step Forward Model" property with input from the Creating Connections initiative. The property receives additional support from Life Skills workers to enhance the independent living skills of clients.

The last financial year has seen increased difficulty in supporting young people in their efforts to access long term housing. The private rental market has reached a point that has seen it become extremely competitive and in the most part financially unattainable for our clients. Compounding this is the increasing amount of clients with complex needs.

Achievements for the previous 12 months:

Participated in the agency review of the Homelessness Assistance Service Standards.
Participated in region wide forums regarding the federal government Green Paper Which Way Home; A New Approach to Homelessness.

Independent Accommodation Network (IAN)

The IAN program is a free matching and referral service operating Victoria-wide to link people with a disability to others who may or may not have a disability and are looking to share a flat or house. The network endeavours to connect people with similar interests, needs, goals and aspirations so they can share and maintain ideal independent living arrangements. Since April 2004 more than 40 successful matches have occurred and this trend has continued in the last financial year. The people who were matched into their choice of independent accommodation, ranged from living alone to sharing with 2 to 3 people and in the private rental market. IAN provides information and resources to clients, service providers and carers/families regarding suitable housing options in the local community.

Highlights of the year include:

Presentations to the Disability Forum with Maroondah City Council and the St John of God Connect Night in Mooroolbark.

Expos / information stalls held at Leisure Exposed with City of Boroondara and the Maroondah City Council and the Disability Carers Forum.

Design and publication of a new IAN Brochure.

Membership of the Monash Access & Inclusion Network (MAIN).

Intake

Our Intake service consists of 2 full time, 1 part time staff members and 1 volunteer, to respond to people who are homeless, at risk of homelessness or experiencing domestic violence. The staff also provides material aid assistance in the form of food vouchers and petrol vouchers to help ease the financial strain of families and individuals.

The staff has access to a regional database that provides information on all the crisis vacancies available in the Eastern Region and intake staff are able to refer clients electronically. This process ensures that clients do not have to repeat their story to other agencies and makes the process more efficient.

Finding Solutions

Finding Solutions program aims to divert young people away from the Child Protection system by addressing conflict between adolescents and their families. The program consists of 2 full time workers with a combined yearly target of 80 clients.

Front Door Family Reconciliation Program (FDFR)

FDFR program is a Harrison initiative that aims to divert young people away from the welfare system and back into the family home, by providing a quick intervention to address issues identified by the young person. FDFR provides an outreach support to all of the 5 Front Doors in the Eastern Region. The program consists of 2 part time workers, with a combined yearly target of 48 clients.

Stronger Families in Our Communities

This project is a three-way partnership between the Federal Government, the Baker Foundation and Harrison. Building on research completed in 2005 and based on the Harrison 'Uniting Families' model, the program provides early intervention and support to 80 families at risk on account of conflict.

This year the staff have exceeded the required service level and have established significant partner relationships in local schools and within the community. Baker funding is allowing Harrison to identify a range of risk factors for families against a family-resilience framework. This will allow Harrison to measure the outcomes achieved by the program. In turn, this will enable the agency to cost the model for the benefit of other agencies that would like to replicate it. The project concludes in June, 2008.

Manager Box Hill Site Report



Lu Sergi

Wesley Harrison Information Support & Housing (WHISH)

The WHISH Program, so named to reflect our partnership with Wesley Mission Melbourne as the lead agency, provides assistance under the framework of the SHASP (Social Housing Advocacy & Support Program) functions.

The Eastern Metropolitan area is divided between the Inner Eastern area which is serviced by Harrison and includes the Monash, Boroondara and Whitehorse areas, and the outer Eastern area which is serviced by Wesley and Maroondah, Knox and Yarra Ranges areas. In servicing the inner suburbs, we work closely with the Box Hill Office of Housing concerning tenancy matters, and the Ringwood Office of Housing regarding Early Housing and Transfer Applications.

The aim of the program is to assist public and social housing tenants to establish and/or sustain their tenancies by providing support to alleviate situations that may cause destabilization and homelessness if not addressed.

The Program focuses on providing:

Advocacy covering a variety of issues that arise during the course of a tenancy, such as anti-social issues or re-location issues;

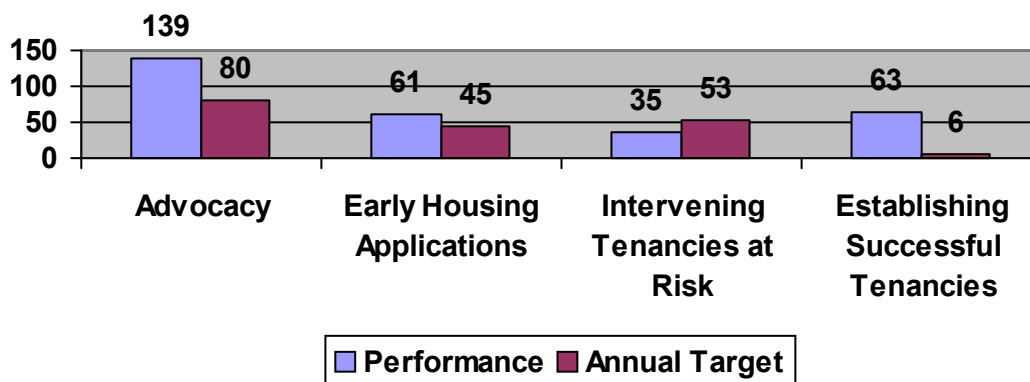
Intervention when tenancies are at risk that may lead to eviction, such as VCAT Hearings and unaddressed rental arrears;

Assisting with Early Housing Applications for new applicants and existing tenants transferring to other areas; and providing 6 months support for newly established tenancies as an early intervention strategy in sustaining housing

In addition, the program encompasses a Community Development component in which the Agency manages 8 Community Facilities located in Older Persons' Estates. This involves managing systems of usage, encouraging tenants to strengthen community connections, increasing socialization and interaction through activities and tenant meetings, and involvement in and formation of tenant groups to foster sustainability through advocacy and lobbying for change within their community.

As part of the funding requirements, the program has annual targets to achieve in 4 main categories of support, and the proportion that is applicable to the Agency is indicated below together with the actual assistance provided during this financial year.

WHISH Performance Against Annual Targets 2007-2008



Positive influences of the program has seen a reduction in the Advocacy targets due to:

Empowerment of tenants to assert themselves in prior periods through building relationships between tenant and Landlord without the need of assistance;

Influencing the Office of Housing in taking a more welfare perspective of tenants' situations through effective partnership development;

Guiding and encouraging Housing Services Officers to make referrals to relevant services benefiting tenants as an Early Intervention strategy.

Early Housing Applications have reduced due to:

More people establishing housing in the private sector due to lengthy housing waiting lists;

Encouraging and assisting existing tenants to resolve their issues rather than relocating to escape the problem giving cause for transferring.

Whilst an established referral pathway exists with the Office of Housing in respect of Establishing Successful Tenancies, the limitations in referring only tenants who have been housed under Early Housing creates a degree of difficulty in that little evidence exists in respect to current issues that may affect the success of the tenancy. However, through an evaluation process by the Department of Human Services, expected improvements to the program which provides for tenants with complex needs to be assisted and referrals from other Community Service Agencies to be made, will present a greater opportunity to ensure targets are met in the future.

To demonstrate the effectiveness of the WHISH Program, the following case studies are presented.

Example 1:

A tenancy is at risk of failing due to an extensive amount of arrears accumulating after the tenant failed to notify Office of Housing of the partner's residency at the property. With the tenant being exposed to drug use and family violence the couple separate, and the tenant undertakes rehabilitation at a drug service centre. As the arrears relate to rent payable on the partner's portion of household income, the tenant is encouraged to make consistent efforts to contact the former partner to provide documentation in order that the arrears can be reversed. Whilst the former partner agrees, documentation consistently is not forthcoming. WHISH intervention was based on the concerted efforts to obtain the required information whilst continuing to empower the client to do so, and when this was not forthcoming, WHISH advocated to the Office of Housing for the arrears amount to be arranged under a local payment plan without the necessity for VCAT action intended to be initiated by the Office of Housing.

Example 2:

An elderly tenant who experienced consistent anti-social behaviours from a neighbouring tenant, submits a transfer application to alleviate a medical condition which becomes inflamed when subjected to the stress of the perpetrator's behaviour. Whilst the applicant has significant grounds for an approval, the applicant does not meet the Asset limit criteria. Advocacy from WHISH reinforced to the Office of Housing its duty of care to the tenant, resulting in a successful application.

Job Placement Employment & Training (JPET)

The JPET Program is a Federal funded homelessness program that attempts to engage disadvantaged young people who are at risk of homelessness or are experiencing homelessness. Its main function is to address the barriers that prevent them from creating, accessing or re-engaging in effective pathways to part-time or full-time education, employment and/or training opportunities.

The JPET Program continues to service the Outer and Inner Eastern catchment areas across four sites including Upper Yarra, Ringwood, Wantirna South and Box Hill. Each of these sites has effectively met client targets which are monitored on a quarterly basis to ensure the annual targets, as follows, are met.

Upper Yarra	33
Ringwood	14
Wantirna South	33
Box Hill	50

The last 12 months saw a considerable degree of change to procedural requirements in service delivery within the context of this program that more effectively provided support to disadvantaged young people. One major change was the relaxing of penalties by Centrelink to its Benefit recipients, providing a greater degree of consideration to any vulnerability that affected their participation requirements.

With the expected introduction of the Productivity Placement Program by the Federal Government on the 1st July 2008, JPET clients will be provided with priority referral for free training in Certificates II and III Hospitality, Child Care, Aged Care, Retail and Transport & Warehousing with a component to obtain a Fork Lift License. This scheme is intended to assist in increasing employment opportunities for disadvantaged young people.

To demonstrate the effectiveness of the JPET Program, the following case example is provided:

Example 1:

A young person is referred to the program by Centrelink with barriers including at risk of homelessness, separation from the family of origin, family breakdown, physical health issues, a lack of employment experience, no resume and having limited job search skills.

With effective support and encouragement the young person achieved stable accommodation, established a positive relationship and a peer support group, gained employment in a fast food outlet, and traced the paternal family of origin, leading to the development of a supportive relationship with an uncle. With aspirations of starting a business, the young person was linked to and completed the NEIS Program, and then successfully established a Computer Games business.

Example 2:

Through engagement at the YPRC, this young person self referred for assistance with multiple barriers, encompassing vocational and non vocational issues, and including an inability to use public transport, at risk of homelessness, sexual assault, life skills, establishing personal boundaries, and access to peer support. Intervention and clear direction with options available, this young person succeeded in linking into TAFE, relocated to stable housing with the mother, gained financial freedom from an abusive father, developed positive relationships with paternal family despite counter-productive efforts whilst living with the father, and reunited with younger siblings.

Young Person's Resource Centre (YPRC)

The Drop-in Centre continued to operate with the committed support of its long-standing and new volunteers in promoting a safe and friendly environment for young people. Consistent visits over the year totalled 4,298 with many young people utilising the centre to satisfy their social needs as well as the more serious activities of on-line employment opportunities, attempting to complete Learner Driver practice tests, and compiling resumes.

A well established Table Tennis and Pool Competition has increased participation and added to the vibrant atmosphere at the Centre, exhibiting sound social interaction between culturally diverse young people and its visitors who can look forward to the Grand Final comps to be held in December 2008.

We constantly endeavour to source funding to ensure the Centre functions to provide young people with this service to maintain equipment, provide sustainable activities, pizzas and other food.

The YPRC is also utilised to conduct delivery of free training under the Federal Government's Productivity Placement Program, and to date, this has involved groups of 6-10 jobseekers successfully achieving Certificates in Hospitality and Transport & Warehousing. Currently, a Multi-Media Workshop is being conducted in an attempt to engage young people to develop or realise their creative talents through art and design.

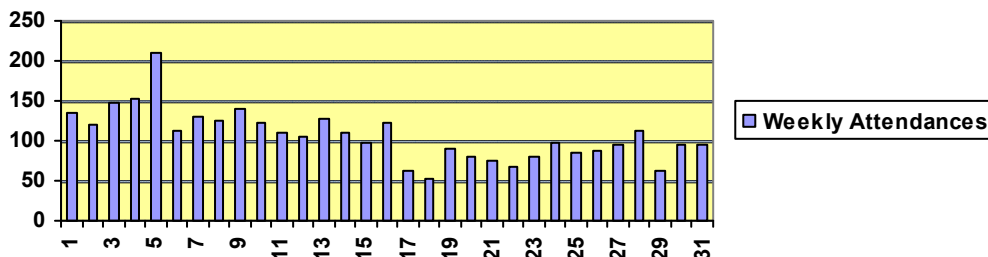
In addition, the YPRC supports introductory visits to the Centre by the Blackburn English Language School. With 2-3 visits occurring each school term, newly arrived young people are presented with information about the Centre and its availability to assist them with socialisation, support and referral that they may require in the future.

Box Hill Community Meals Project

The partnership with the Box Hill TAFE and St. Andrew's Box Hill Church Committee continued into 2008. International Cookery Students continued to provide a variety of food that reflected their culinary skills in providing meals from around the World. VCAL Students continued to assist with the set-up, servery and clean-up tasks, working towards competencies in Community Development.

Recorded statistics indicate the 3-course lunch was frequently utilised each session to capacity by the homeless and the disadvantaged.

2007-2008 Community Meals Attendances



In addition, we were successful this year in having a team of 3 dedicated volunteers join the project, who have worked tirelessly in ensuring marginalised people have access to a meal. Their involvement has reduced the necessity for Harrison staff to undertake these tasks. However, those who participated utilised opportunities to introduce students on placement to this community project and in building relationships and assisting marginalised people.

Manager Administration Report



**Peter
Londesborough**

Administration continued to respond to the expansion of programs and services throughout the year by increasing staff hours, updating computers, software and office equipment. A new training room was set up for use by staff and service delivery, office space was reconfigured to cater for restructuring and expansion of teams.

To improve our computer access across sites and improve speed a wireless network was set up. An Intranet was established to enhance staff access to policies and procedures, forms, publications and other key documents. Work on developing both the Website and Intranet continued throughout the year.

The Annual Report now longer gets printed and is now available on the Website for interested parties to download. A new publication "A Year in Brief" summarises the Annual Report and was available at the Annual Reporting Meeting. This arrangement will continue in 2007/08. A staff newsletter "Harrison Happenings" has been produced monthly along with twice yearly editions of the Advocate.

A noticeable increase in phone and reception traffic was identified during the year and the phone system at reception was upgraded.

Housing

Housing administration falls into 2 categories, social housing under the Residential Tenancy Act and retirement villages under the Retirement Villages Act.

Harrison manages 18 social housing properties which are able to house up to 95 tenants, an additional 5 properties are sublet to other community services. There are 135 retirement village units across 8 properties.

At the end of the financial year 5 retirement village units were under going renovation and there was 1 vacancy. Rents and service fees across all properties were reviewed and implementation commenced. Management of maintenance requests was enhanced by logging them in CODA, the tenancy management software.

Volunteer Program

This financial year our committed team of volunteers contributed over 31 000 hours towards the mission of Harrison. This is broken down to:

- 19 800 hours - Op Shops
- 8 536 hours - Lead Tenants
- 1 930 hours - YPRC
- 810 hours - various programs (Gifford Arts, Pat'n'Chat, Bread, Share Appeal)

Some highlights of the past year have been :

The introduction of a new initiative called at Pat'n'Chat at Crawford Court which involves dogs and their owners visiting and interacting with the residents at South Melbourne.

A team of Corporate Volunteers from Worksafe Victoria and IAG Insurance worked at Box Hill in the meal service area and YPRC.

Celebration and acknowledgement of our volunteers during National Volunteer Week in May 2008.

We say a huge thank you to our wonderful volunteers who have donated their time, energy, skills and experience to Harrison's Volunteer Program that enables us to deliver our extensive services to our client groups. These 31 000 hours represent a contribution of \$645, 730.00 to the agency (as costed independently by the Independent Sector - Pro Bono Australia.)

Manager Buildings & Grounds Report



Tony
Hughes

Buildings and Grounds work has continued unabated in 2007-2008 with the renovation and upgrade of 37 units across 8 of our Independent Living Units. Coupled with the upgrade of 18 units last year we have now completed 55 upgrades since July 2007. We also completely refurbished *The Cottage* at Crawford Court in South Melbourne and this is now leased on the private rental market providing valuable funds to support further refurbishment of Crawford Court.

Our maintenance team has been wonderfully busy providing much-needed support to our residents by completing approximately 2000 repairs and maintenance requests and numerous minor works jobs during the year. The team recently undertook refurbishment of the Vermont Opportunity Shop with more open-plan space for stock, a new kitchenette and floor coverings, painting, heating and shelving.

Maintaining our commitment to improving building services across agency properties, the Buildings and Grounds team produced working drawings to document the location and extent of building services including power, gas, water, plant, lifts, HWS units, boilers and the like, as well as fire equipment and evacuation plans. This work is ongoing and provides a valuable resource for the agency.

In addition to our own maintenance team, Buildings and Grounds engaged and managed contractors on behalf of the agency in plumbing and electrical works, lawns and gardens, signage and metal fabrication and installation, and building works, including carpentry, tiling, painting, landscape gardening, concreting, cabinet making, shop fitting and cleaning, as well as the supply and installation of floor coverings, window furnishings and appliances.

The Buildings and Grounds team has continued to develop policies and procedures in relation to safe work practices, fire and essential services, asbestos audits and management, testing-and-tagging of all electrical appliances and creating an inventory of all tools and equipment. Further work is continuing in these areas as part of the agency's risk management strategies.

With support from the administration team, and using the CODA software database, we have implemented an efficient and effective system for managing repairs and maintenance requests and contractors, developed a comprehensive filing system for building documents and plans, reviewed contracts for building, gardening, cleaning and the ongoing supply of goods and services to all Harrison properties and established contractual arrangements into the future.

One of the agency's most exciting ventures is the redevelopment of 27 Narcissus Avenue Boronia, a residential site on which we plan to build three 2-bedroom units with universal access for short-term social housing. The Knox City Council is most supportive of this venture. We have submitted drawings to Council and are currently awaiting feedback before proceeding to a formal Planning Application. We anticipate that we will have a Building Permit by the end of this year so that we can commence construction early in 2009 and be ready for occupation by about April next year. In the future, the redevelopment of Narcissus Avenue could become a model for redeveloping other residential sites in our portfolio. In these times of increasing homelessness and global financial turmoil this is an exciting prospect indeed.

Supporting Harrison Making a Donation

POST OR FAX THIS COMPLETED FORM TO
Chief Executive Officer
UnitingCare Harrison Community Services
PO Box 4503
Knox City VIC 3152
Tel: (03) 9871 8700
Fax: (03) 9801 3134
Em: enquiries@harrison.org.au

I would like to make a donation to UnitingCare Harrison Community Services.

PLEASE PRINT AND COMPLETE THIS FORM

NAME
ADDRESS
STATE P/CODE PHONE ()
EMAIL

PLEASE INDICATE AMOUNT \$50 \$75 \$100 or \$

ALL DONATIONS OF \$2 OR MORE ARE TAX DEDUCTIBLE A receipt will be issued.

I would like my donation to be used by UnitingCare Harrison Community Services for

General purposes
 Specific Program (please give program name)

PAYMENT METHOD Cheque or Money Order (please make payable to UnitingCare Harrison Community Services)
 Visa MasterCard Bankcard

CARD NUMBER

Card expiry date Cardholder signature

Supporting Harrison A Bequest in your Will

You can help Harrison to continue its programs and services by making a bequest in your Will. Bequests and donations play a vital part in the development and provision of programs and services. Through your bequest you can help others in need of support. All it requires is a simple statement in your Will specifying the sum to be given.

If you would like further information please contact the Chief Executive Officer (Ph: 03 9871 8700) or, request information by completing the form below and returning it to:

Chief Executive Officer
UnitingCare Harrison Community Services
PO Box 4503
Knox City VIC 3152

TITLE: (circle) MR MRS MS MISS DR

SURNAME:
GIVEN NAME:
ADDRESS:

POSTCODE:
TELEPHONE:
EMAIL:

Financial Report

30 June 2008

UNITINGCARE HARRISON COMMUNITY SERVICES

FINANCIAL REPORT - 30 JUNE 2008

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UNITINGCARE HARRISON COMMUNITY SERVICES

BOARD OF GOVERNANCE REPORT

BOARD MEMBERS REPORT FOR THE YEAR ENDED 30 JUNE 2008

1 STRUCTURE

UnitingCare Harrison Community Services is an agency of the Uniting Church in Australia to which the Uniting Church in Australia Property Trust (Victoria) holds legal title.

2 INFORMATION ON BOARD MEMBERS

The information provided immediately below relates to Board Members and includes the names of Board Members in office at the date of this report.

Name	Position Held	Number of Meetings Attended
Rev Ron Townsend	Chairperson	8
Roger Gough	CEO	8
James Downing	Deputy Chairperson	5
Bator Martonyi	Treasurer	6
Pam Young	Minute Secretary	8
David Baxter		8
Marika Hubble-Mariott		5
Aiden Wright		6
Alex McWilliams		5
Amanda Robertson		4

The above named board members held office during the financial year.

3. PRINCIPAL ACTIVITIES

The principal activity of the agency during the financial year was to provide support services to people who are in need regardless of their background, abilities or circumstances.

There were no significant changes in the nature of the agency's principal activities during the financial year.

4. REVIEW OF OPERATIONS

The operating result for the year was a surplus of \$1,260 which compared to a surplus of \$41,550 in 2007.

5. REVIEW OF FINANCIAL POSITION

The cash position of the agency at 30 June 2008 was \$287,967, compared to \$51,135 in 2007.

6. SIGNIFICANT CHANGES IN STATE OF AFFAIRS

There were no significant changes in the state of affairs of the agency.

7. MATTERS SUBSEQUENT TO THE END OF THE FINANCIAL YEAR

At the date of this report there is no other matter or circumstance which has arisen since 30 June 2008 that has significantly affected or may significantly affect:

- (a) the entity's operations in future financial years, or
- (b) the results of these operations in future financial years, or
- (c) the entity's state of affairs in future financial years.

8. LIKELY DEVELOPMENTS AND EXPECTED RESULTS OF OPERATIONS

The agency does not plan nor expect any major changes to its operations and expects its future operating result to be consistent with its past performance.

9. ENVIRONMENTAL REGULATION

The entity is not subject to significant environmental regulation in relation to its operating activities.

10. MEMBERS' INTERESTS IN CONTRACTS

No material contracts involving members of the Board were entered into since the end of the previous year or existed at the end of the financial year.

11. INDEMNIFICATION AND INSURANCE OF OFFICERS AND AUDITORS

The agency has taken out insurance cover, via the Uniting Church Insurance Services, for all Board Members and officers of the agency.

No indemnities have been given or insurance premiums paid, during or since the end of the financial year, for any person who is or has been an auditor of the agency.

Signed in accordance with a resolution of the Board of Governance.

Reverend Ron Townsend
Chairperson
20 November 2008

UNITINGCARE HARRISON COMMUNITY SERVICES

INDEPENDENT AUDIT REPORT

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Harrison Community Services (the agency), which comprises the balance sheet as at 30 June 2008, and the income statement, cash flow statement, statement of changes in equity, a summary of significant accounting policies, other explanatory notes and the statement by the Board of Directors.

Boards responsibility for the Financial Report

The Board of Governance of the agency is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the agency and are appropriate to meet the needs of the members. The Board of Governance's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involved performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on auditor's judgement, including assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Governance, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Board of Governance's financial reporting requirements as specified by the Uniting Church Synod of Victoria and Tasmania. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence as have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report of Harrison Community Services presents a true and fair view of the financial position of Harrison Community Services as of 30 June 2008 and of its financial performance for the year ended in accordance with accounting policies described in Note 1 to the financial statements.

Renshaw Dawson Lang
Chartered Accountants

Rob Hurrell, FCA
60-64 Railway Road
Blackburn, Victoria

20 November 2008

UNITINGCARE HARRISON COMMUNITY SERVICES

BOARD OF GOVERNANCE DECLARATION IN RELATION TO THE FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2008

The Board of Governance declare that the financial statements and notes set out on pages 6 to 16.

- (a) comply with Accounting Standards in Australia and other mandatory professional reporting requirements; and
- (b) give a true and fair view of the agency's financial position as at 30 June 2008 and of its performance, as represented by the results of its operations and its cash flows, for the financial year ended on that date.

In the Board's opinion there are reasonable grounds to believe that the agency will be able to pay its debts as and when they become due and payable.

This statement is made in accordance with a resolution of the Board of Governance.

Ron Townsend
Chairperson

Bator Martonyi
Treasurer

Wantirna South
20 November 2008

UNITINGCARE HARRISON COMMUNITY SERVICES

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2008

	Note	2008	2007
Revenue from operating activities			
Government contributions		3,657,009	2,905,325
Service fees		35,264	61,560
Gifts, donations, bequests and trusts		49,914	37,020
Non Government Grants		100,000	16,480
Other revenue from operating activities		828,261	644,676
		<u>4,670,448</u>	<u>3,665,061</u>
Revenue from outside the operating activities			
Interest		172,824	174,242
Profit sale of plant and equipment		16,584	4,977
Other revenue		226,314	189,390
		<u>415,722</u>	<u>368,609</u>
Total Revenue		<u>5,086,170</u>	<u>4,033,670</u>
Expenses			
Employee benefits expense		3,270,071	2,733,044
Depreciation expense		171,327	162,059
Insurance claims and premiums paid		10,515	11,678
Consulting and legal fees		131,691	154,645
Motor vehicle and travel		137,989	109,229
Repairs, maintenance, property expenses, rent		418,961	403,352
Postage, telephone, printing and stationery		112,775	95,871
Purchased services		547,738	80,214
Emergency relief		31,979	10,107
Audit fees		6,450	6,467
Administration expenses		14,957	29,879
Brokerage		47,972	1,974
Other expenses		182,485	193,601
		<u>5,084,910</u>	<u>3,992,120</u>
Surplus/(Deficit) from continuing operations	2	<u>1,260</u>	<u>41,550</u>

The above Income Statement should be read in conjunction with the accompanying notes.

UNITINGCARE HARRISON COMMUNITY SERVICES

BALANCE SHEET AS AT 30 JUNE 2008

	Note	2008	2007
ASSETS			
Current Assets			
Cash and cash equivalents	3	287,967	51,135
Receivables	4	442,040	550,898
Investments	5	899,017	1,195,142
Other current assets	7	<u>47,055</u>	<u>48,713</u>
Total Current Assets		<u>1,676,079</u>	<u>1,845,888</u>
Non-current Assets			
Available-for-sale investments	6	2,230,910	2,231,120
Property, plant and equipment	8	3,208,049	2,833,813
Total Non-current Assets		<u>5,438,959</u>	<u>5,064,933</u>
Total Assets		<u>7,115,038</u>	<u>6,910,821</u>
LIABILITIES			
Current liabilities			
Trade and other payables	9	315,691	288,906
Short-term provisions	10	652,713	564,878
Other current liabilities	9	<u>196,984</u>	<u>185,781</u>
Total Current Liabilities		<u>1,165,388</u>	<u>1,039,565</u>
Non-current Liabilities			
Long-term provisions	11	71,629	90,326
Total Non-current Liabilities		<u>71,629</u>	<u>90,326</u>
Total Liabilities		<u>1,237,017</u>	<u>1,129,891</u>
Net Assets		<u>5,878,021</u>	<u>5,780,930</u>
EQUITY			
Accumulated funds		4,731,056	4,729,794
Asset revaluation reserve	12	709,195	238,050
Unrealised gains	12	<u>437,770</u>	<u>813,086</u>
Total Equity		<u>5,878,021</u>	<u>5,780,930</u>

The above Balance Sheet should be read in conjunction with the accompanying notes.

UNITINGCARE HARRISON COMMUNITY SERVICES

**STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2008**

	Note	2008	2007
Total Equity at the Beginning of the Year		5,780,930	3,757,157
Available-for-sale investments:			
Unrealised valuation gains/(losses) taken to equity		(375,316)	432,223
Additional Assets transferred to Harrison	19	320,000	1,550,000
Revaluation of assets		151,145	
Net income recognised directly in Equity		95,829	1,982,223
Profit for the Year		1,262	41,550
Total recognised income and expense for the period		97,091	2,023,773
Total Equity at the End of the Year		5,878,021	5,780,930

The above Statement of Changes in Equity should be read in conjunction with the accompanying notes.

UNITINGCARE HARRISON COMMUNITY SERVICES

CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2008

	Note	2008	2007
Cash flows from operating activities			
Receipts from government		3,657,009	2,905,325
Service fees		35,264	61,560
Donations, bequests & trust receipts		49,914	37,020
Payments to suppliers and employees		(4,610,709)	(3,396,144)
Other payments		(182,485)	(193,601)
Other receipts		1,263,433	482,103
Interest received		172,824	174,242
Interest paid			
Proceeds from sale of property			
Net cash inflow from operating activities		385,250	70,505
Cash flows from investing activities			
Payment for property, plant and equipment		(160,560)	(304,949)
Payments for investments		(375,106)	(89,717)
Proceeds from sale of property, plant and equipment		91,124	148,726
Proceeds from sale of investments		296,124	241,549
Net cash outflow from investing activities		(148,418)	(4,391)
Net (decrease)/increase in cash held		236,832	66,114
Cash at the beginning of the financial year		51,135	(14,979)
Cash at the end of the financial year	3	287,967	51,135

The above Cash Flow Statement should be read in conjunction with the accompanying notes.

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report has been prepared in accordance with Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board and Australian Accounting Interpretations.

It is prepared in accordance with the historical cost convention, except for certain assets which, as noted, are at valuation. Unless otherwise stated the accounting policies adopted are consistent with those of the previous year.

The financial report complies with Australian Accounting Standards, which included Australian equivalents to International Financial Reporting Standards (AIFRS).

(a) Property, Plant and Equipment

Freehold Land and Buildings are shown at their fair value based on periodic valuations less any subsequent depreciation for the buildings.

Other Property, Plant and Equipment are measured at cost less where applicable any accumulated depreciation. All assets (excluding the land component of each asset) are depreciated over their estimated useful lives using the straight line method.

	2008	2007
Buildings	50 Years	50 Years
Computer Equipment	3 - 6 Years	3 - 6 Years
Office Furniture and Equipment	5 Years	5 Years
Motor Vehicles	5.56 Years	5.56 Years

(b) Employee benefits

Liabilities arising in respect of wages and salaries, annual leave, sick leave and any other employee benefits expected to be settled within twelve months of the reporting date are measured at their nominal amounts based on remuneration rates which are expected to be paid when the liability is settled. All other employee benefit liabilities are measured at the present value of the estimated future cash outflow to be made in respect of services provided by employees up to the reporting date.

(c) Insurance

The agency has taken out insurance cover, via the Uniting Church Insurance Services, for all Board Members and officers of the agency.

(d) Investments

In line with Synod regulations all excess funds are invested in the UCA Funds.

Investments in the UCA Cash Management Fund Ltd are valued at cost. Investments in the UCA Growth Fund Ltd are considered as acquired for long term investment and are therefore considered to be classified as Available for Sale. These investments are valued at the fair value with movements taken to an unrealised gains reserve.

Interest income from investments is recognised as earned and where appropriate is reinvested.

(e) Cash and cash equivalents

Cash includes the working capital bank account and petty cash floats.

(f) Tax Exemption

This agency is exempt from payment of income tax under Section 50-5 of the Australian Income Tax Assessment Act 1997.

(g) Receivables

All trade debtors are recognised at the amounts receivable when they are due for settlement. Collectability of trade debtors is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for doubtful debts is raised when some doubt as to collection exists.

(h) Trade and other creditors

These amounts represent liabilities for goods and services provided to the agency prior to the end of the financial year and which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

(i) Goods and Services Tax (GST)

Where applicable, GST incurred by the agency, that is not recoverable from the Australian Taxation Office, has been recognised as part of the transaction to which it applies.

The amount of any GST recoverable from, or payable to, the Australian Taxation Office is included as a receivable or payable in the Balance Sheet.

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 1: STATEMENT OF ACCOUNTING POLICIES (Continued)

(j) Revenue

Grants

Revenue is recognised when the right to receive the grant has been established.

Gifts, Donations & Bequests

Revenue is recognised when the right to receive the gift, donation or bequest has been established.

Service Fees

Revenue is recognised when the right to receive the fee has been established.

All revenue is stated net of the amount of goods and services tax (GST).

(k) Assets held for sale

Investments in the UCA Growth Fund Ltd are classified as being available for sale and are stated at fair value less impairment. Gains or losses arising from changes in fair value are recognised directly in the available-for-sale revaluation reserve, until the investment is disposed of or is determined to be impaired, at which time the cumulative gain or loss previously recognised in the available-for-sale revaluation reserve is included in the profit or loss for the period.

(l) Impairment of asset

Assets subject to annual depreciation or amortisation are reviewed for impairment whenever events or circumstances arise that indicate that the carrying amount of the asset may be impaired. An impairment loss is recognised where the carrying amount of the asset exceeds its recoverable amount. The recoverable amount of an asset is defined as the higher of its fair value less costs to sell and value in use. For a not-for-profit entity, value in use is determined based on the depreciated replacement cost of the asset.

NOTE 2: SURPLUS FROM CONTINUING OPERATIONS

2008

2007

Net gains and expenses

Surplus from continuing operations includes the following specific net gains and expenses:

a) Net gains

Net gain on disposal

Investments

Property, plant and equipment

16,584

4,977

b) Expenses

Depreciation

Buildings

Motor Vehicles, Plant & Equipment

Property Improvements

16,658

123,806

30,863

6,250

116,985

38,824

Total depreciation

171,327

162,059

Other charges against assets

Bad and doubtful debts - trade debtors

-

-

Other provisions

Employee entitlements

87,835

87,835

63,283

63,283

Net gains and expenses

Rental expense relating to operating leases

325,459

319,251

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 3: CURRENT ASSETS - CASH ASSETS AND CASH EQUIVALENTS

	2008	2007
Cash at bank and on hand	<u>287,967</u>	<u>51,135</u>

The above figure is shown in the statement of cash flows

NOTE 4: CURRENT ASSETS - TRADE RECEIVABLES

Receivables	442,040	550,898
Less Provision for doubtful debts	<u>442,040</u>	<u>550,898</u>
Other debtors	<u>442,040</u>	<u>550,898</u>

NOTE 5: CURRENT ASSETS - INVESTMENTS

Deposits in UCA Cash Management Fund Ltd	899,017	1,195,142
	<u>899,017</u>	<u>1,195,142</u>
Movement in Investments		
Balance 30 June 2007	1,195,141	1,436,691
Withdrawals	(4,070,012)	(3,445,036)
Transfers to UCA Growth Fund Investments	(50,000)	
Deposits	<u>3,823,888</u>	<u>3,203,486</u>
Balance 30 June 2008	<u>899,017</u>	<u>1,195,141</u>

NOTE 6: NON CURRENT ASSETS - AVAILABLE FOR SALE INVESTMENTS

Deposits in UCA Growth Fund Ltd	2,230,910	2,231,120
Other	<u>2,230,910</u>	<u>2,231,120</u>
Movement in Investments		
Balance 30 June 2007	2,231,120	1,709,180
Withdrawals	-	-
Deposits from UCA Cash Management Fund Investment	375,106	89,717
Gain/(loss) on sale of investments	-	-
Change in net market value	<u>(375,316)</u>	<u>432,223</u>
Balance 30 June 2008	<u>2,230,910</u>	<u>2,231,120</u>

NOTE 7: CURRENT ASSETS - OTHER

Prepayments	<u>47,055</u>	<u>48,713</u>
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NOTE 8: NON CURRENT ASSETS - PROPERTY, PLANT AND EQUIPMENT

LAND AND BUILDINGS

<u>Land</u>		
At valuation	<u>1,550,000</u>	<u>1,062,500</u>
	<u>1,550,000</u>	<u>1,062,500</u>
<u>Buildings</u>		
At valuation	1,070,000	1,112,500
Less: Accumulated depreciation	<u>(16,034)</u>	<u>(25,520)</u>
	<u>1,053,966</u>	<u>1,086,980</u>

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 8: NON CURRENT ASSETS - PROPERTY, PLANT AND EQUIPMENT (continued)

	2008	2007
TOTAL LAND AND BUILDINGS	<u>2,603,966</u>	<u>2,149,480</u>
PLANT AND EQUIPMENT		
<u>Property Improvement</u>		
At cost	334,024	334,024
Less: Accumulated depreciation	<u>(286,472)</u>	<u>(255,609)</u>
	<u>47,552</u>	<u>78,415</u>
<u>Office Furniture, Computers and Equipment</u>		
At cost	136,673	128,292
Less: Accumulated depreciation	<u>(105,937)</u>	<u>(88,055)</u>
	<u>30,736</u>	<u>40,237</u>
<u>Motor Vehicles</u>		
At cost	709,716	690,475
Less: Accumulated depreciation	<u>(183,922)</u>	<u>(124,794)</u>
	<u>525,794</u>	<u>565,681</u>
TOTAL PLANT AND EQUIPMENT	<u>604,082</u>	<u>684,333</u>
TOTAL PROPERTY, PLANT AND EQUIPMENT	<u><u>3,208,048</u></u>	<u><u>2,833,813</u></u>

Asset Category	Balance at 30 June 2007	Revaluation Increments/ Decrements	Additions	Disposals	Depreciation	Balance at 30 June 2008
Land	1,062,500	187,500	300,000			1,550,000
Buildings	1,086,980	(36,354)	20,000		(16,659)	1,053,967
Property Improvements	78,415				(30,863)	47,552
Office Furniture and Equipment	40,237		7,778		(17,278)	30,737
Motor Vehicles	565,681		152,179	(85,538)	(106,528)	525,794
Total	<u>2,833,813</u>	<u>151,146</u>	<u>479,957</u>	<u>(85,538)</u>	<u>(171,328)</u>	<u>3,208,050</u>

NOTE 9: CURRENT LIABILITIES - TRADE & OTHER PAYABLES

	Note	2008	2007
Trade creditors		195,192	99,551
Other creditors and accruals		120,499	293,889
Prepaid income		<u>196,984</u>	<u>81,247</u>
		<u><u>512,675</u></u>	<u><u>474,687</u></u>

NOTE 10: CURRENT LIABILITIES - PROVISIONS

	Note	2008	2007
Employee Benefits	15	<u>652,713</u>	<u>564,878</u>
		<u><u>652,713</u></u>	<u><u>564,878</u></u>

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 11: NON CURRENT LIABILITIES - PROVISIONS

		2008	2007
Employee entitlements	15	<u>71,629</u>	<u>90,327</u>
		<u>71,629</u>	<u>90,327</u>

NOTE 12: RESERVES

RESERVES

Asset revaluation reserve		709,195	238,050
Unrealised Gains Reserves		437,770	813,086

Movements:

Asset Revaluation Reserve			
Balance 30 June 2007		238,050	238,050
Transfers		<u>471,145</u>	
Balance 30 June 2008		<u>709,195</u>	<u>238,050</u>
Unrealised Gains Reserve			
Balance 30 June 2007		813,086	380,863
Unrealised valuation gains/(losses)		(375,316)	432,223
Gain on sale transferred to profit			
Balance 30 June 2008		<u>437,770</u>	<u>813,086</u>

NOTE 13: RECONCILIATION OF SURPLUS FROM CONTINUING OPERATIONS TO NET CASH INFLOW FROM OPERATING ACTIVITIES

Surplus from continuing operations		1,260	41,550
Cash flow excluded from profit attributable to operating activities			
Non-cash flows in profit			
Depreciation		171,327	162,059
Net gain on sale of property, plant & equipment		(4,977)	(4,977)
Changes in assets and liabilities			
(Increase)/decrease in trade receivables & prepayments		110,516	(382,299)
Increase/(decrease) in trade and other payables		26,784	184,001
Increase/(decrease) in other liabilities		11,203	6,888
Increase/(decrease) in other provisions		<u>69,137</u>	<u>63,283</u>
		<u>385,250</u>	<u>70,505</u>

NOTE 14: REMUNERATION OF AUDITORS

Remuneration for audit of the financial report of the organisation:			
Auditor of the organisation		6,450	6,467
		<u>6,450</u>	<u>6,467</u>
Remuneration for other services :			
Other Services of the auditor of the organisation		-	-
		<u>-</u>	<u>-</u>

NOTE 15: EMPLOYEE ENTITLEMENTS

Employee entitlement liabilities

Provision for employee entitlements			
Current	10	652,713	564,878
Non-current	11	71,629	90,327
Aggregate employee entitlement liability		<u>724,342</u>	<u>655,205</u>

Employee numbers

Average number of employees during the financial year		<u>66</u>	<u>60</u>
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As explained in note 1, the amount for long service leave is measured at its present value. The following assumptions were adopted in measuring present values:

Long Service Leave			
Weighted average rates of increase in annual employee entitlements to settlement of the liabilities		3.50%	
Weighted average interest rate		6.24%	
Weighted average terms to settlement of the liabilities		7 years	

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 16: SEGMENT INFORMATION

The entity is a non profit religious organisation operating in Victoria and Tasmania.

NOTE 17: CONTINGENT LIABILITIES

At the date of signing these accounts, the Board are not aware of any contingent liabilities.

NOTE 18: FINANCIAL INSTRUMENTS

(a) Credit risk exposures

The credit risk on financial assets which has been recognised on the statement of financial position, is generally the carrying amount net of any provisions for doubtful debts.

(b) Interest rate risk exposures

The entity's exposure to interest rate risk and the effective weighted average interest rate by maturity periods is set out in the following table.

2008	Notes	Fixed interest maturing in:					Total
		Floating interest rate	1 year or less	Over 1 to 5 years	More than 5 years	Non-interest bearing	
Financial Assets							
Cash	3					287,967	287,967
Receivables	4					442,040	442,040
UCA Cash Management	5	899,017					899,017
UCA Growth Fund	6	2,230,910					2,230,910
UCA Development Fund							-
Other financial assets	7					47,055	47,055
		<u>3,129,927</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>777,062</u>	<u>3,906,989</u>
Financial Liabilities							
Creditors and Borrowings	9					512,675	512,675
Other financial liabilities							-
		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>512,675</u>	<u>512,675</u>
Net financial assets (liabilities)		<u>3,129,927</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>264,387</u>	<u>3,394,314</u>

2007	Notes	Fixed interest maturing in:					Total
		Floating interest rate	1 year or less	Over 1 to 5 years	More than 5 years	Non-interest bearing	
Financial Assets							
Cash	3					51,135	51,135
Receivables	4					550,898	550,898
UCA Cash Management	5	1,195,141					1,195,141
UCA Growth Fund	6	2,231,120					2,231,120
UCA Development Fund							-
Other financial assets	7					48,713	48,713
		<u>3,426,261</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>650,746</u>	<u>4,077,007</u>
Financial Liabilities							
Creditors and Borrowings	9					474,687	474,687
Other financial liabilities							-
		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>474,687</u>	<u>474,687</u>
Net financial assets (liabilities)		<u>3,426,261</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>176,059</u>	<u>3,602,320</u>

(c) Fair value of financial assets and liabilities

The fair value of cash and cash equivalents and non interest bearing monetary financial assets and financial liabilities approximates their carrying amounts.

The net fair value of other monetary financial assets and financial liabilities is based upon market prices where a market exists or by discounting the expected future cash flows by the current interest rates for assets and liabilities with similar risk profiles.

UNITINGCARE HARRISON COMMUNITY SERVICES

NOTE 19: PROPERTY

During 2007 Harrison provided financial support to the North Croydon Uniting Church where an additional program is located. The property was transferred to Harrison in 2007 to facilitate other projects which are planned on the site in the future. Additional property was transferred to Harrison in 2008.

NOTE 20: EVENTS OCCURRING AFTER REPORTING DATE

With exception to current market volatility, there have been no other matters or circumstance which has arisen that has significantly affected the financial affairs of Harrison Community Services, or that would have significant impact on the financial statements at balance sheet date.



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